

Job Title	Job Description
Manager Customer Service	Responsible for directing unit staff in the provision of natural gas transportation management and support services to NBPL customers. This includes gas transportation nominations, scheduling, gas accounting, customer billing, customer communication, and customer service issue resolution. Develops and implements integrated plans to meet current and future customer requirements. Coordinates the implementation of daily operating plans. Represents NBPL in the NAESB efforts and projects.
Customer Representative	Performs daily natural gas transportation scheduling activities. Maintains ongoing communication with customers, gas control and others relative to matters impacting the way services are nominated and scheduled and the resolution of scheduling, allocation and accounting problems. Monitors credit limits and manages shipper imbalances according to tariff. Provides customer responsive services and information relative to NBPL marketing services and programs.
Manager Gas Logistics	Responsible for monitoring and controlling the flow of gas through NBPL pipeline system. Coordinates the use of transmission facilities in accepting and delivering customer and company use gas requirements consistent with system capabilities, operating characteristics and conditions in accordance with contractual and regulatory requirements.
Operations Planner	Provides technical and operational support to the Gas Control group. Supports Gas Control and field operations in the resolution of operating problems and system optimization studies. Identifies throughput enhancements or problems by conducting pipeline and compressor studies. Participates in all Gas Control sponsored systems and engineering projects.
Director, Field Operations	Responsible for directing, planning and controlling the continuous and safe operation, maintenance and improvement of the Northern Border gas transmission system. Oversees Area Managers and field O & M Teams who are responsible for field operation, maintenance and technical service.
Manager, Dakota Area	This position provides leadership for and management of field positions in Northern Border's Dakota Area.
Facility Work Planner	Manages the activities of outage coordination and system efficiency to ensure maximization of system throughput.
Manager, Mid-States Area	This position provides leadership for and management of field positions in Northern Border's Mid-States Area.
Manager, Integrity & Compliance	Responsible for developing and managing the region integrity plans in the pipeline, compression and measurement areas to ensure compliance with the Department of Transportation's regulatory requirements, environmental and safety regulations, as well as issues related to business processes within Field Operations. Also responsible for managing the region project management function.
Mechanical Specialist	Responsible for providing technical and non-technical support related to operations and maintenance of compression equipment.
Corrosion Specialist	Responsible for planning, organizing and managing corrosion and regulatory support to field teams and regional offices.
Project Manager, Regional	Responsible for the identification, development, justification and implementation of regional capital and maintenance projects throughout the natural gas pipeline system.
Project Manager, Engineering and Construction	Manages assigned engineering, construction, operations and maintenance projects. Provides engineering support, planning, and coordination of assigned projects.
Control Specialist	Responsible for providing technical and non-technical support related to operations and maintenance of control equipment.
Measurement Specialist	Responsible for providing technical and non-technical support related to operations and maintenance of measurement equipment.

^{1/} Northern Border Pipeline Company does not have employees, but rather the employees of TransCanada Gas Services USA, Inc. provide services to operate Northern Border on behalf of TransCanada Northern Border Inc., the Operator.

Job Title	Job Description
Manager, Gas Control	Manages the Gas Control monitoring and control processes for day-to-day control and dispatch of all pipeline flows, including pipeline inventory, daily capacity, delivering/receiving scheduled gas flows, monitoring all gas compressor station, interconnect points, and meter stations for alarms and shut downs. Manages the Gas Control response to planned and unplanned outages/events to assure safe effective and efficient operation of the pipeline. Prioritizes issues and tasks requiring technical support.
Gas Controller	Responsible for providing 24 x 7 safe, effective, and efficient remote operation, monitoring and control of the pipeline to ensure the required gas volumes, linepack, quality, and contract pressures are achieved on a daily basis in conjunction with Operations Planning and Field Operations. Monitors system hydraulics and provides recommendations as required. Respond to line upsets, unscheduled outages, alarm, and event handling. Documents and records system events.

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